

Warranty and Return Policy – Signs & Displays

Per warranty period stated from the date of shipment, Entech Signs warrants each sign or display to be free from defects in materials and workmanship. As customer's sole and exclusive remedy, Entech Signs will repair, replace, or at Entech's option, refund the purchase price of any unit under the terms of this warranty provided the unit is returned to the point of original shipment prepaid. This warranty does not apply if the unit has been damaged by accident, misuse, or incorrect installation, or has been modified in any way. This warranty applied only to the original purchaser and is in lieu of all other warranties, whether expressed or implied. In no event is Entech Signs liable for damages, including consequential damages, beyond the original replacement value of the sign or display. There are no warranties which extend beyond the description on the face hereof. Entech Signs hereby excludes all implied warranties of merchantability, fitness for particular purpose, noninfringement or any other warranty other than that above written.

30 Day Return Policy

- No returns will be accepted without prior written authorization from Entech Signs.
- Incorrect merchandise received will receive prompt re-shipment of correct items.
- Incorrect merchandise, other than custom items, may be returned, shipped prepaid, and will be exchanged on an equivalent basis.
- Merchandise, other than custom items or outdoor signs, that cannot be used may be returned at a 35% restocking charge if items are shipped prepaid in the original boxes.
- Carrier is responsible for parts damaged in shipment. The customer should have driver sign for damaged carton on delivery receipt and make a claim with the freight company. Please insist that the carrier's representative conduct an inspection, and retain all packing materials for the inspector.
- Please report promptly for immediate follow-up on short shipments.
- No action arising from any sale by Entech Signs may be brought by a customer more than 30 days after the date of shipment.

Terms

- Payment is due in full prior to shipment.
- Other options are American Express, MasterCard, Visa, C.O.D., or prepaid orders.
- Shipping is F.O.B. our location.
- **Custom orders cannot be returned.**
- Entech is not responsible for delays due to causes beyond its control and reserves the right to make partial shipments.

Pricing

Entech Signs reserves the right to change prices without prior notification. Prices do not include insurance, shipping, handling or taxes and Entech Signs reserves the right to arrange for insurance on all orders.

The courts of Dallas County, Texas will have exclusive jurisdiction and venue over any disputes arising from any sale by Entech and customer and Buyer consent to personal jurisdiction of the federal and state courts located in Dallas County, Texas. If legal action is brought by Entech Signs for the collection of any amount owed or due to any other dispute, the prevailing party will be entitled to recover its reasonable attorneys' fees and costs incurred. These terms constitute the entire agreement between Entech and customer, regardless of any additional or conflicting terms on customer's purchase order or other documentation, which are objected to, or any prior discussions or usages of trade. All sales by Entech Signs are made only on the terms and conditions contained herein.